

## What is PPC and how to build it?



### What is PPC?

**PPC (Percent Promise Complete)** calculates what percentage of weekly commitments were met 'On Time' over a specific period of time.

$$\text{PPC} = \frac{\text{\# of Pinned Task Tickets Marked Complete as Planned}}{\text{\# of Total Pins in Task Tickets}}$$

The PPC allows project teams to see any trends or issues and make changes to the plan to prevent potential roadblocks.

### To pin the upcoming week's tickets:

1. Adjust the Next Period to highlight the next 7 days of work
2. Click **Promise Now** in the Next Period



The Next Period will move to highlight the next week's work and the Current Period will highlight this week's work.

### To update a pinned task ticket in Touchplan:

1. **Right-click** on the pinned ticket
2. Select **Complete as planned** or **Complete with Changes**



### How do I build PPC?



On Time



Late



Early

Use the Project Insights Dashboard and Reports to understand the pain points in the project.

### Questions?

Live Chat

Email Support

Help Center